



Local, Reliable and

Responsive IT Support

Distribution of the securities market key players



SiteSupport has been providing business IT services to the Central Highlands since 2002 and continues to support local businesses with a unique, responsive support strategy.

Thanks to our support model that provides regular and reliable IT support, our clients benefit from stable systems with an outstanding response time when support is required.

We understand that IT downtime is money lost in your business which is why we combine the latest in software monitoring tools with realistic and manageable workloads for our consultants.

At SiteSupport, we have taken a fresh approach to IT support for business where we focus more on preventing problems than having to fix them. Clients working with our support model KNOW that they can request support at any time and that we are constantly looking out for their business.



Business Focused

To ensure we maintain a high level of support for our clients, we only work with businesses.

Broad Spectrum Support

Over the years we have built excellent working relationships with a wide range of IT professionals that excel in their particular field.

When required, we bring together a team of experts or sometimes just one so that a project can be completed at the highest standard. When we are engaged to complete a project, we ensure that the right mix of the best people for the job is on the project at all times.

How we work

We manage our client load

We have thrown out the traditional model of taking on as many clients as possible and instead provide outstanding service to a select group. This ensures that we maintain a high level of support and responsiveness.

We are flexible. We work with where you are at.

While experience has proven that regular maintenance and support is the key to reliable IT systems, we also understand that some businesses may not require this level of IT management.

In this case we do support a small number of clients on ad hoc/casual support arrangements.

If you are not sure what level of support you require, please contact us for a free consultation and we will help you work out a support model that suits your business.



Providing practical IT advice and a unique support model for businesses.



Services

- IT Consultancy
- Network Installation and Support
- Managed IT Support
- IT Planning
- IT Audits
- Custom Software Development
- Website Design and Development
- System Monitoring and Early Intervention
- Project Consultation
- Graphic Design and Branding
- VOIP Phone Systems
- Audio Visual Solutions